

SABAH

SELECTED FACTS AND FIGURES

July – September 2014

Compiled by:



INSTITUTE FOR DEVELOPMENT STUDIES (SABAH)

Contents

<u>Updated Information</u>	Page
Approved Manufacturing Projects in Sabah 2010 to 2014	1
External Trade (RM Million)	2
Imports by Commodity Sections (RM '000)	3
Imports of Selected Commodities	4
Exports by Commodity Sections (RM '000)	5
Exports of Major Commodities (RM Million)	6
Sabah's Main Trading Partners (RM Million)	7
Average Export Prices of Major Commodities, Sabah	8 – 11

	Page
Commodity Prices Monthly Average Prices of Cocoa Beans	12
Average Prices of Palm Oil Products (RM/Tonne)	13 – 14
The Consumer Price Index (2010=100), Yearly Percentage Change For Main Group	15
Number of Arrivals by Nationality, Sabah	16 – 17

New Information

ICT USE AND ACCESS BY INDIVIDUALS AND HOUSEHOLDS STATISTICS **Page**

ICT USE BY INDIVIDUALS

(a) Individuals Use of Mobile Phones, Computers and Internet by State, Malaysia 2013	18-19
(b) Individuals Use of Mobile Phones, Computers and Internet by State and Strata, Malaysia 2013	20
(c) Frequency of individuals Internet Use by State, Malaysia 2013	21
(d) Location of Individuals Internet Use by State, Malaysia 2013	22-23
(e) Activities Done by Individuals through Internet by State, Malaysia 2013	24-26
(f) Types of Goods and Services Purchased or Ordered by Individuals Through Internet by State, Malaysia 2013	27-29

	Page
(g) Reasons for Not Purchasing or Ordering Goods or Services by Individuals Through Internet by State, Malaysia 2013	30-31
(h) Individuals Use of Mobile Phone, Computers and Internet by Sex, Malaysia 2013	32
(i) Frequency of Individuals Internet Use by Sex, Malaysia 2013	32
(j) Activities Done by Individuals through Internet by sex, Malaysia 2013	33-34
(k) Types of Goods and Services Purchased or Ordered by Individuals Through Internet by sex, Malaysia 2013	35-36
(l) Individuals Use of Mobile Phones, Computers and Internet by Occupation, Malaysia 2013	37
(m) Individuals Use of Mobile Phones, Computers and Internet by Industry, Malaysia 2013	38-39

ICT ACCESS BY HOUSEHOLDS

Page

- | | |
|---|-------|
| (a) Items and Services Use by Households by State, Malaysia 2013 | 40-41 |
| (b) Equipments Owned by households by State, Malaysia 2013 | 42-43 |
| (c) Types of Internet Services by State and Malaysia, 2013 | 44 |
| (d) Reason of Not Having Access to the Internet by State, Malaysia 2013 | 45-46 |

APPROVED MANUFACTURING PROJECTS IN SABAH 2010 TO 2014

Year	Approved FML		Capital Investment	
	Number	(% Change)	(RM Million)	(% Change)
2010	39	56%	1,325.6	-77%
2011	27	-31%	921.4	-31%
2012	30	11%	5,034.3	446.4
2013	25	-20%	3,434.1	-31.8
2014 (Jan-May)	13	n.a.	1,057.1	n.a.

Source: MIDA

EXTERNAL TRADE (RM Million)

Year	Export		Import		Balance of Trade
	Amount (Million)	Growth Rate (%)	Amount (Million)	Growth Rate (%)	(Million)
2010	43,613	17.4	27,913	7.4	15,700
2011	49,395	13.3	32,772	17.4	16,623
2012	47,685	-3.6	37,427	14.2	10,304
2013	45,393	-4.8	36,049	-3.7	9,344
2013 (Jan-Jun)	22,855	-8.3	17,149	-11.0	5,706
2014 (Jan-Jun)	23,999	5.0	19,105	11.4	4,894

Note: Growth rate based on corresponding period of the previous year

Source: Monthly Statistical Bulletin Malaysia, June 2014

IMPORTS BY COMMODITY SECTIONS (RM Million)

Commodity	June 2013		June 2014	
Food	352.4	11.6%	341.7	7.8%
Beverages and Tobacco	55.6	1.8%	86.5	2.0%
Crude Materials Inedible	36.0	1.2%	153.6	3.5%
Mineral Fuels, Lubricants, etc.	711.3	23.5%	713.1	16.3%
Animal/Vegetable Oils and Fats	17.0	0.6%	12.6	0.3%
Chemicals Products	318.1	10.5%	305.0	7.0%
Manufactured Goods	365.5	12.1%	412.5	9.4%
Machinery and Transport Equipment	915.9	30.3%	2,090.9	47.9%
Misc. Manufactured Articles	239.5	7.9%	236.9	5.4%
Misc. Transactions & Commodities	14.3	0.5%	13.1	0.3%
TOTAL IMPORT	3,025.6	100.0%	4,365.9	100.0%

Source: Monthly Statistical Bulletin Malaysia, June 2014

IMPORTS OF SELECTED COMMODITIES

Commodity	June 2013		June 2014	
	Quantity	RM '000	Quantity	RM '000
Rice (tonne)	16,044	26,240	7,423	15,548
Refined Beet & Cane Sugar (tonne)	5,133	12,221	6,536	17,304
Petroleum Products ('000 tonne)	223	652,981	240	696,960
Fertilizers, Manufactured (tonne)	83,208	118,721	111,577	120,951
Flat-Rolled Products of Iron or Steel (tonne)	9,246	29,171	10,618	26,871
Tubes, Pipes & Fittings of Iron or Steel (tonne)	6,303	48,930	11,974	86,731
Excavators, Leveller's, Bulldozers, etc. (unit)	204	20,467	109	14,836
Motor Cars, Completely Built-up	1,980	89,377	3,125	143,570
Other Passengers Motor Vehicles	803	42,763	639	37,833
4-Wheel Drive Vehicles, Completely Built-up	145	11,088	253	22,357
Motor Buses and Goods Vehicles, Completely Built-up	653	54,856	1,108	91,905

Source: Monthly Statistical Bulletin Malaysia, June 2014

EXPORTS BY COMMODITY SECTIONS (RM Million)

Commodity	June 2013		June 2014	
Food	106.4	2.8%	128.5	3.1%
Beverages and Tobacco	8.5	0.2%	7.0	0.2%
Crude Materials Inedible	113.6	3.0%	110.1	2.6%
Mineral Fuels, Lubricants, etc.	1,557.0	40.5%	1,743.9	41.4%
Animal/Vegetable Oils and Fats	1,521.0	39.5%	1,406.6	33.4%
Chemicals Products	171.7	4.5%	249.3	5.9%
Manufactured Goods	195.0	5.1%	248.6	5.9%
Machinery and Transport Equipment	136.9	3.6%	233.9	5.6%
Misc. Manufactured Articles	27.7	0.7%	56.6	1.3%
Misc. Transactions and Commodities	8.2	0.2%	25.4	0.6%
TOTAL EXPORT	3,846.0	100.0%	4,210.0	100.0%

Source: Monthly Statistical Bulletin Malaysia, June 2014

EXPORTS OF MAJOR COMMODITIES (RM Million)

Commodity	June 2013		June 2014	
Rubber	27.4	0.7%	11.2	0.3%
Cocoa Beans	1.3	0.0%	0.5	0.0%
Palm Oil*	1,417.4	36.9%	1,310.4	31.1%
Crude Petroleum	1,500.6	39.0%	1,622.2	38.5%
Sawn Timber	25.4	0.7%	33.7	0.8%
Plywood Plain	71.2	1.9%	73.2	1.7%
Methanol	82.1	2.1%	165.7	3.9%
Hot Briquetted Iron	39.0	1.0%	71.5	1.7%
Uncoated Printing and Writing Paper	21.8	0.6%	20.2	0.5%
Sub-Total	3,186.2	82.9%	3,308.6	78.5%
Others	659.8	17.1%	901.4	21.5%
TOTAL EXPORT	3,846.0	100.0%	4,210.0	100.0%

* Crude and Processed Palm Oil, Crude and Processed Palm Stearin and Palm Fatty Acid.

Source: Monthly Statistical Bulletin Malaysia, June 2014

SABAH'S MAIN TRADING PARTNERS (RM Million)

Country	Jan-June 2014		
	Export	Import	Balance of Trade
P. Malaysia	3,704.0	10,255.5	-6,551.5
Sarawak	1,207.0	141.0	1,066.0
Singapore	696.8	2,680.8	-1,984.0
Thailand	244.9	556.3	-311.4
China	2,827.0	956.0	1,871.0
Japan	940.9	541.1	399.8
Korea, Rep.	892.5	143.0	749.5
Taiwan	394.6	193.5	201.1
Netherlands	1,449.1	36.8	1,412.3
USA	968.4	781.6	186.8
Sub–Total	13,325.2	16,285.6	-2,960.4
Others	10,673.3	2,819.1	7,854.2
TOTAL	23,998.5	19,104.7	4,893.8

Source: Monthly Statistical Bulletin Sabah, June 2014

AVERAGE EXPORT PRICES OF MAJOR COMMODITIES, SABAH

Period	Rubber (RM/Tonne)	Cocoa Beans (RM/Tonne)	Palm Oil* (RM/Tonne)
2010	9,661.5	9,254.9	2,588.0
2011	12,768.8	8,860.5	3,266.8
2012	9,372.4	7,264.6	2,931.9
2013	7,603.8	7,328.2	2,379.5
2013 June	7,614.8	6,527.6	2,343.2
2014 June	5,441.9	9,759.3	2,603.0

Note: * Crude and processed palm oil, crude and processed palm stearin and palm fatty acid

... cont./-

...cont./-

AVERAGE EXPORT PRICES OF MAJOR COMMODITIES, SABAH

Period	Palm Kernel Oil (RM/Tonne)	Crude Petroleum (RM/Tonne)	Sawn Timber (RM/Cu. metre)
2010	3,516.0	1,856.8	1,522.8
2011	4,838.1	2,522.2	1,518.4
2012	3,508.8	2,648.5	1,614.1
2013	2,560.4	2,654.0	1,484.4
2013 June	2,300.8	2,476.2	1,335.1
2014 June	3,996.5	2,712.7	1,466.3

...cont./-

...cont./-

AVERAGE EXPORT PRICES OF MAJOR COMMODITIES, SABAH

Period	Veneer Sheets (RM/Cu. metre)	Plywood Plain (RM/Cu. metre)	Wooden Mouldings (RM/Cubic Metre)
2010	1,231.6	1,407.0	2,995.5
2011	1,395.8	1,564.1	3,250.1
2012	1,580.7	1,582.4	3,269.8
2013	1,414.8	1,602.2	3,426.2
2013 June	1,379.7	1,595.6	3,227.8
2014 June	1,492.4	1,756.1	4,088.2

...cont./-

...cont./-

AVERAGE EXPORT PRICES OF MAJOR COMMODITIES, SABAH

Period	Methanol (RM/Tonne)	Hot Briquetted Iron (RM/Tonne)	Uncoated Printing & Writing Paper (RM/Tonne)
2010	832.8	1,379.7	2,729.9
2011	1,048.6	1,366.2	2,697.3
2012	1,060.5	1,233.9	2,495.0
2013	1,151.8	1,059.8	2,377.7
2013 June	1,110.3	1,135.5	2,383.4
2014 June	1,114.6	1,148.7	2,553.9

Source: Monthly Statistical Bulletin Malaysia, June 2014

COMMODITY PRICES MONTHLY AVERAGE PRICES OF COCOA BEANS

Centre	2014				
	Apr	May	Jun	Jul	Aug
<u>TAWAU</u>					
Wet Beans (RM/kg.)	1.71	1.55	1.85	1.83	1.90
Dry Beans (RM/tonne)					
SMC 1	8,664	8,511	8,952	9,108	9,338
SMC 2	8,586	8,437	8,877	9,037	9,263
SMC 3	-	-	-	-	-
<u>TENOM</u>					
Wet Beans (RM/kg.)	1.20	1.20	1.20	1.20	1.20
Dry Beans (RM/tonne)					
SMC 1	-	-	-	-	-
SMC 2	5,500	5,500	5,405	5,500	5,500
SMC 3	-	-	-	-	-

Source: Malaysian Cocoa Board

AVERAGE PRICES OF PALM OIL PRODUCTS (RM/TONNE)

Products	2014				
	Apr	May	Jun	Jul	Aug
Crude Palm Oil (Lcl Deld)	2,689.50	2,593.00	2,434.5	2,376	2,173.50
Crude Palm Oil (Lcl Deld)					
Regional					
North	2,674.50	2,572.50	2,427.00	2,400.00	2,150.50
South	2,705.50	2,600.00	2,439.00	2,415.50	2,184.00
Central	2,699.50	2,595.50	2,439.00	2,415.50	2,179.00
East Coast	2,679.50	2,597.00	2,483.50	2,413.00	2,315.00
Sabah	2,662.00	2,604.50	2,423.00	2,384.00	2,150.50
RBD Palm Stearin (Lcl Deld)	2,724.50	2,635.00	2,451.00	2,434.50	2,303.00
Palm Kernel (Lcl Ex-Mill)	2,057.50	2,015.50	1,935.50	1,712.00	1,374.00

... cont./-

... cont./-

AVERAGE PRICES OF PALM OIL PRODUCTS (RM/TONNE)

Products	2014				
	Apr	May	Jun	Jul	Aug
Crude Palm Kernel Oil (Lcl Deld)	4,045.00	4,019.50	3,836.50	3,487.50	2,923.50
RBD Palm Oil (FOB)	2,770.00	2,742.50	2,527.50	2,496.00	2,305.50
RBD Palm Olein (FOB)	2,795.00	2,699.00	2,545.00	2,521.00	2,300.00
RBD Palm Stearin (FOB)	2,708.50	2,599.00	2,439.00	2,416.00	2,237.50
Palm Fatty Acid Distillate (FOB)	2,578.50	2,575.50	2,403.50	2,409.50	2,097.00

Source: Lembaga Minyak Sawit Malaysia (Malaysian Palm Oil Board)

**THE CONSUMER PRICE INDEX (2010=100),
YEARLY PERCENTAGE CHANGE FOR MAIN GROUP**

GROUP	AUG 2013 – AUG 2014	
	PERCENTAGE CHANGE (%)	
	MALAYSIA	SABAH & LABUAN
Total	3.3	2.2
Food & non-alcoholic beverages	3.3	1.5
Alcoholic beverages and tobacco	11.6	12.2
Clothing and footwear	-0.2	-1.3
Housing, water, electricity, gas & other fuels	3.4	2.4
Furnishing, household, equipment & routine household maintenance	1.1	0.3
Health	3.3	2.7
Transport	5.5	3.7
Communication	-0.7	-0.5
Recreation Services & Culture	1.8	3.4
Education	2.5	1.6
Restaurants & hotels	5.1	4.6
Miscellaneous goods & services	0.9	1.2

Source: Consumer Price Index Malaysia August 2014 by Department of Statistics Malaysia

NUMBER OF ARRIVALS BY NATIONALITY, SABAH

Nationality	Jan-June 2013	Jan-June 2014
Malaysian	1,039,189	1,110,784
Brunei	44,423	34,060
Philippines	21,225	25,933
Indonesia	102,989	78,479
Singapore	14,584	13,403
Thailand	2,014	1,954
China (Including Hong Kong & Macau)	159,085	193,313
Japan	13,733	17,107
Taiwan	25,626	14,962
South Korea	48,134	56,728
Australia	15,868	16,121
New Zealand	1,611	1,490
UK & Ireland	15,732	16,755
Germany	3,691	5,039
France	2,801	2,942

...cont./-

... cont./-

NUMBER OF ARRIVALS BY NATIONALITY, SABAH

Nationality	Jan-June 2013	Jan-June 2014
Denmark	1,287	1,376
Finland	698	722
Norway	539	628
Sweden	1,927	2,011
Belgium & Luxembourg	579	616
Italy	1,082	1,390
Switzerland	929	1,168
Netherlands	2,045	2,406
Russia	2,281	2,417
Other Europe	4,073	4,734
USA	7,085	8,155
Canada	4,150	4,271
Others	11,204	13,175
Total Arrivals	1,548,395	1,633,750

Source: Sabah Tourism Board Sourced from MASB, Immigration Department & Air Asia

ICT USE AND ACCESS BY INDIVIDUALS AND HOUSEHOLDS STATISTICS

ICT USE BY INDIVIDUALS

(a) Individuals Use of Mobile Phones, Computers and Internet by State, Malaysia 2013

State	Percentage (%)		
	Mobile phone	Computer	Internet
Johor	93.9	53.8	56.7
Kedah	92.9	45.4	45.0
Kelantan	90.3	43.7	44.0
Melaka	92.0	63.9	63.0
Negeri Sembilan	94.2	54.0	55.1
Pahang	94.2	55.6	55.0
Pulau Pinang	93.2	56.1	59.0
Perak	87.8	44.3	46.0

... cont./-

... cont./-

**(a) Individuals Use of Mobile Phones, Computers and Internet by State, Malaysia
2013**

State	Percentage (%)		
	Mobile phone	Computer	Internet
Perlis	92.5	50.1	54.0
Selangor	97.0	73.0	75.9
Terengganu	93.9	51.5	48.6
Sabah	96.2	46.5	45.8
Sarawak	93.3	45.9	44.8
W.P. Kuala Lumpur	98.8	72.1	74.0
W.P. Labuan	95.7	66.4	66.2
W.P. Putrajaya	99.7	97.6	98.8
Total	94.2	56.0	57.0

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by
Department of Statistics Malaysia

(b) Individuals Use of Mobile Phones, Computers and Internet by State and Strata, Malaysia 2013

State	Urban			Rural		
	Percentage (%)			Percentage (%)		
	Mobile phone	Computer	Internet	Mobile phone	Computer	Internet
Johor	95.2	57.5	60.1	89.9	42.7	46.8
Kedah	95.0	51.2	51.9	91.1	40.4	39.0
Kelantan	91.3	53.0	52.8	89.7	38.6	39.2
Melaka	93.2	66.4	65.6	85.4	49.4	48.5
Negeri Sembilan	96.4	59.9	60.9	90.1	43.2	44.6
Pahang	96.4	67.3	66.5	91.8	42.8	42.1
Pulau Pinang	93.7	58.0	60.7	90.7	46.1	50.1
Perak	89.1	48.8	50.4	85.4	35.4	37.3
Perlis	94.3	53.6	57.1	91.3	47.8	51.8
Selangor	97.2	74.7	77.6	94.4	53.2	55.4
Terengganu	94.6	57.8	55.5	93.2	44.0	40.6
Sabah	97.5	54.6	54.1	94.6	36.8	36.0
Sarawak	96.5	57.8	58.5	89.9	32.9	29.9
W.P. Kuala Lumpur	98.8	72.1	74.0	-	-	-
W.P. Labuan	96.0	70.5	69.9	94.9	52.6	53.7
W.P Putrajaya	99.7	97.6	98.8	-	-	-
Total	95.7	63.0	64.6	91.0	40.0	40.0

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(c) Frequency of individuals Internet Use by State, Malaysia 2013

State	Percentage (%)			
	At least one a day	At least once a week but not everyday	At least once a month but not every week	Less than once a month
Johor	62.9	25.8	7.9	3.4
Kedah	51.1	33.7	9.4	5.8
Kelantan	41.8	37.2	16.5	4.5
Melaka	62.1	27.0	6.6	4.3
Negeri Sembilan	60.7	24.1	9.6	5.5
Pahang	71.8	21.2	5.3	1.7
Pulau Pinang	60.1	30.0	7.0	2.9
Perak	54.7	38.2	6.2	0.9
Perlis	57.0	33.7	7.5	1.8
Selangor	63.9	30.2	3.6	2.3
Terengganu	60.2	31.5	5.7	2.6
Sabah	53.7	36.8	8.0	1.5
Sarawak	58.2	28.4	9.4	4.0
W.P. Kuala Lumpur	63.9	28.5	5.9	1.6
W.P. Labuan	77.8	14.7	3.3	4.2
W.P Putrajaya	94.9	4.1	0.8	0.2
Total	60.3	30.2	6.7	2.8

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(d) Location of Individuals Internet Use by State, Malaysia 2013

State	Percentage (%)				
	Home	Work place	Educational institution	Another person's house	Commercial Internet Access facility
Johor	77.0	38.6	19.2	11.4	13.6
Kedah	69.4	32.3	22.8	8.6	16.9
Kelantan	55.2	26.2	27.8	10.8	15.7
Melaka	70.6	37.0	22.2	15.1	21.2
Negeri Sembilan	70.4	36.3	19.0	16.8	21.9
Pahang	80.1	34.0	18.9	31.6	28.9
Pulau Pinang	71.4	40.2	15.5	16.1	29.6
Perak	59.6	26.4	15.4	5.5	8.6
Perlis	74.1	26.0	21.9	24.6	33.0
Selangor	71.2	41.9	13.2	12.9	15.9
Terengganu	75.2	34.6	25.0	18.9	39.2
Sabah	66.4	31.9	9.8	8.4	9.4
Sarawak	70.5	38.7	17.8	12.8	18.6
W.P. Kuala Lumpur	78.7	49.6	15.4	15.3	13.1
W.P. Labuan	83.5	45.9	7.6	2.1	3.4
W.P Putrajaya	92.2	68.8	11.4	8.2	9.8
Total	71.2	37.8	16.6	13.2	17.1

... cont./-

... cont./-

(d) Location of Individuals Internet Use by State, Malaysia 2013

State	Percentage (%)			
	Commercial Internet Access facility	Other location	Any place via a mobile phone	Any place via another mobile access device
Johor	31.5	0.1	63.0	18.1
Kedah	34.3	2.2	41.6	18.9
Kelantan	44.4	2.9	24.2	10.7
Melaka	51.3	1.7	65.2	24.0
Negeri Sembilan	24.3	3.0	53.2	31.6
Pahang	42.3	1.5	68.2	36.9
Pulau Pinang	24.7	7.6	49.6	30.7
Perak	23.8	0.5	30.8	20.2
Perlis	52.7	7.0	59.1	22.4
Selangor	17.4	6.7	66.2	20.0
Terengganu	32.2	1.1	58.3	28.5
Sabah	26.0	2.1	38.4	11.0
Sarawak	19.3	1.9	41.3	16.6
W.P. Kuala Lumpur	16.8	1.5	75.7	41.0
W.P. Labuan	4.7	0.6	8.4	2.1
W.P Putrajaya	24.6	7.1	81.4	62.9
Total	26.0	3.3	55.3	22.4

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(e) Activities Done by Individuals through Internet by State, Malaysia 2013

State	Percentage (%)					
	Getting information about goods and services	Getting information related to health services	Getting information from government organisations	Interacting with government organization	Sending or receiving email	Telephoning over the internet/ VoIP
Johor	62.6	30.1	30.6	19.8	64.7	38.0
Kedah	58.9	28.5	42.3	35.4	67.1	18.8
Kelantan	29.1	12.9	27.6	29.2	59.2	14.9
Melaka	67.3	49.0	43.9	37.3	70.3	25.7
Negeri Sembilan	67.8	30.5	35.2	32.7	61.5	32.6
Pahang	72.4	41.1	59.7	51.8	75.6	56.6
Pulau Pinang	69.8	39.6	32.1	24.1	75.1	27.6
Perak	59.6	19.6	21.8	16.9	58.8	12.2
Perlis	34.1	22.3	39.6	53.3	39.4	12.2
Selangor	77.6	36.7	35.8	26.5	67.4	24.3
Terengganu	76.3	33.4	39.0	46.5	75.8	38.4
Sabah	33.9	21.2	21.4	21.6	50.9	14.0
Sarawak	60.9	26.5	34.1	26.6	57.3	21.6
W.P. Kuala Lumpur	84.8	55.6	36.9	20.6	75.1	27.9
W.P. Labuan	40.9	13.4	13.5	10.2	64.8	12.5
W.P Putrajaya	63.0	51.9	71.2	61.6	79.3	33.7
Total	65.3	33.2	34.3	27.3	65.4	26.1

... cont./-

... cont./-

(e) Activities Done by Individuals through Internet by State, Malaysia 2013

State	Percentage (%)				
	Posting information or instant messaging	Internet Banking			Education or learning activities
		a) Payment of bills	b) Payment of goods and services other than item a	c) Financial transfer for purposes other than items a and b	
Johor	80.7	25.3	10.7	17.5	26.6
Kedah	83.1	9.1	5.9	6.1	36.7
Kelantan	60.7	8.0	3.7	4.5	42.3
Melaka	66.3	14.4	5.5	12.4	29.8
Negeri Sembilan	77.5	16.5	8.8	11.0	22.5
Pahang	90.9	13.0	9.3	8.5	34.8
Pulau Pinang	65.4	18.8	8.3	11.4	19.0
Perak	66.5	9.7	2.1	3.6	24.7
Perlis	81.4	7.7	7.2	8.1	33.4
Selangor	53.5	29.9	14.2	16.0	22.0
Terengganu	86.2	15.1	6.6	9.0	31.4
Sabah	74.0	13.0	5.5	7.1	17.9
Sarawak	65.0	17.1	8.2	11.2	20.8
W.P. Kuala Lumpur	76.9	35.5	22.3	27.2	14.9
W.P. Labuan	57.6	19.9	10.1	3.6	16.8
W.P Putrajaya	93.6	65.5	55.7	57.0	29.0
Total	69.1	21.2	10.4	13.1	24.4

... cont./-

(e) Activities Done by Individuals through Internet by State, Malaysia 2013

State	Percentage (%)				
	Playing or downloading video games or computer games	Downloading movies, images, music, watching TV or video, or listening to radio or music	Downloading software	Reading or downloading online newspaper or magazines, electronic books	Purchasing and ordering goods and services
Johor	51.9	66.4	34.3	54.2	14.6
Kedah	54.0	69.8	30.5	53.1	10.7
Kelantan	44.8	58.8	15.8	48.9	9.5
Melaka	64.2	72.3	44.8	52.9	11.9
Negeri Sembilan	50.7	68.4	34.2	49.1	15.0
Pahang	65.9	86.9	51.6	62.6	16.5
Pulau Pinang	37.8	53.8	27.1	57.7	13.8
Perak	39.9	57.3	12.0	47.2	9.0
Perlis	63.4	76.4	24.3	24.9	20.9
Selangor	42.4	60.2	36.1	50.5	17.6
Terengganu	68.3	83.0	43.4	59.9	7.6
Sabah	44.6	64.3	22.8	44.2	12.1
Sarawak	48.1	66.9	23.3	53.1	15.6
W.P. Kuala Lumpur	48.6	63.4	33.8	56.4	24.9
W.P. Labuan	32.5	35.3	19.2	54.0	27.0
W.P Putrajaya	31.2	58.8	44.5	64.5	54.0
Total	47.9	64.6	31.5	52.1	15.3

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(f) Types of Goods and Services Purchased or Ordered by Individuals Through Internet by State, Malaysia 2013

State	Percentage (%)				
	Food and beverages	Clothes, bag shoes	Personal accessories	Travel products	Accommodation services
Johor	53.1	49.5	32.8	22.8	15.4
Kedah	59.0	55.4	30.7	19.9	15.9
Kelantan	46.7	44.9	29.7	12.7	16.9
Melaka	57.3	52.9	29.7	23.8	26.6
Negeri Sembilan	68.0	48.4	30.1	36.1	20.9
Pahang	72.3	71.3	48.7	20.1	20.3
Pulau Pinang	36.3	40.1	20.9	42.4	38.1
Perak	57.8	59.2	29.9	14.4	9.6
Perlis	69.9	72.2	8.1	13.4	8.6
Selangor	41.4	47.4	23.5	44.2	34.1
Terengganu	62.1	61.6	30.7	16.5	12.2
Sabah	57.6	58.0	25.0	29.1	10.5
Sarawak	45.1	45.1	27.2	36.8	33.5
W.P. Kuala Lumpur	44.7	44.6	28.5	50.9	50.2
W.P. Labuan	59.4	58.9	15.3	36.0	8.5
W.P Putrajaya	63.1	63.1	39.0	50.3	54.9
Total	49.7	50.4	27.9	35.4	28.7

... cont./-

... cont./-

(f) Types of Goods and Services Purchased or Ordered by Individuals Through Internet by State, Malaysia 2013

State	Percentage (%)				
	Transportation services	Healthcare products and services	Entertainment tickets	Books, magazines or newspapers	Computer hardware and software
Johor	10.4	14.8	16.8	24.4	11.6
Kedah	16.0	15.7	5.6	8.4	5.4
Kelantan	18.4	15.5	0.6	1.5	3.8
Melaka	22.4	17.5	22.1	11.3	9.0
Negeri Sembilan	8.6	17.4	12.0	8.2	2.6
Pahang	20.6	15.2	14.0	8.1	3.2
Pulau Pinang	33.2	21.2	26.0	23.1	11.5
Perak	5.4	12.0	8.1	13.9	4.4
Perlis	23.1	10.8	9.0	1.8	2.9
Selangor	21.7	18.0	24.9	15.1	7.5
Terengganu	6.7	8.0	11.7	3.0	4.6
Sabah	30.8	20.7	5.1	10.9	8.5
Sarawak	42.5	24.2	6.8	18.5	6.2
W.P. Kuala Lumpur	38.8	40.6	47.0	23.8	4.4
W.P. Labuan	12.2	4.6	-	3.5	2.3
W.P Putrajaya	44.7	20.8	54.1	29.7	13.2
Total	24.0	20.6	21.2	16.1	7.1

... cont./-

(f) Types of Goods and Services Purchased or Ordered by Individuals Through Internet by State, Malaysia 2013

State	Percentage (%)				
	Electronic equipment	Games equipment	Spare parts and accessories vehicle	Film, video music	Financial services e.g. insurance etc
Johor	15.3	9.0	13.8	16.3	1.9
Kedah	6.0	3.8	6.2	3.6	3.3
Kelantan	9.5	2.4	7.3	5.7	2.0
Melaka	12.2	3.0	6.4	4.3	2.0
Negeri Sembilan	7.1	3.2	6.6	5.3	3.5
Pahang	2.6	3.1	4.7	3.8	5.6
Pulau Pinang	7.4	4.2	5.3	16.5	6.1
Perak	4.1	2.8	7.5	8.1	4.7
Perlis	2.7	2.8	1.2	2.7	1.9
Selangor	9.2	5.4	6.9	6.0	10.4
Terengganu	10.9	5.3	9.2	1.7	0.4
Sabah	5.9	2.5	7.3	4.8	6.6
Sarawak	11.7	5.2	9.4	8.3	3.1
W.P. Kuala Lumpur	4.3	5.2	7.8	8.9	14.2
W.P. Labuan	9.3	3.3	9.9	0.7	0.8
W.P Putrajaya	6.8	8.2	17.7	10.4	5.7
Total	8.4	5.0	7.9	7.9	7.2

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(g) Reasons for Not Purchasing or Ordering Goods or Services by Individuals Through Internet by State, Malaysia 2013

State	Percentage (%)				
	Not interested	Prefer to buy in regular stores	Concern about privacy and safety	There is no guarantee for products received	Internet access not available in the area
Johor	61.6	49.5	31.0	18.3	1.6
Kedah	37.7	50.1	4.6	13.0	4.2
Kelantan	79.9	40.2	1.4	25.6	3.6
Melaka	84.9	67.1	5.7	16.7	12.7
Negeri Sembilan	82.1	43.4	20.1	24.4	1.2
Pahang	98.3	52.1	19.3	19.6	0.9
Pulau Pinang	48.6	51.4	28.9	27.3	2.1
Perak	83.3	73.0	14.0	10.0	1.7
Perlis	61.3	44.1	4.6	6.5	38.6
Selangor	68.0	43.5	24.1	12.8	1.2
Terengganu	82.5	71.5	31.5	18.9	0.9
Sabah	67.0	33.8	17.6	18.2	2.1
Sarawak	72.1	53.9	39.8	26.7	2.7
W.P. Kuala Lumpur	73.2	46.3	16.8	19.0	2.2
W.P. Labuan	65.3	18.4	8.5	14.7	-
W.P Putrajaya	88.7	68.0	34.8	37.0	3.4
Total	69.5	49.1	21.4	17.6	2.4

... cont./-

(g) Reasons for Not Purchasing or Ordering Goods or Services by Individuals Through Internet by State, Malaysia 2013

State	Percentage (%)			
	Delivery takes a long time	Lack of knowledge, skill	Price are more expensive than regular stores	Others
Johor	17.2	18.0	21.1	2.6
Kedah	10.1	23.9	11.6	2.1
Kelantan	14.9	21.4	12.6	2.6
Melaka	16.8	28.6	12.9	3.2
Negeri Sembilan	14.5	10.3	8.3	17.0
Pahang	34.5	32.4	6.5	0.9
Pulau Pinang	6.5	13.6	12.5	2.2
Perak	14.2	24.3	2.2	0.5
Perlis	1.4	49.3	12.1	-
Selangor	6.4	85.7	4.6	0.5
Terengganu	6.1	75.3	6.8	-
Sabah	2.5	18.6	8.8	1.6
Sarawak	10.6	35.4	15.6	1.3
W.P. Kuala Lumpur	10.3	38.1	19.0	0.9
W.P. Labuan	1.1	86.8	2.3	0.9
W.P Putrajaya	24.6	12.1	16.8	-
Total	11.0	41.8	10.4	1.9

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(h) Individuals Use of Mobile Phone, Computers and Internet by Sex, Malaysia 2013

Sex	Percentage (%)		
	Mobile phone	Computer	Internet
Male	96.2	57.3	58.6
Female	92.1	54.5	55.4
Total	94.2	56.0	57.0

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(i) Frequency of Individuals Internet Use by Sex, Malaysia 2013

State	Percentage (%)			
	At least one a day	At least once a week but not everyday	At least once a month but not every week	Less than once a month
Male	58.9	30.9	7.2	3.0
Female	61.9	29.3	6.2	2.6
Total	60.3	30.2	6.7	3.0

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(j) Activities Done by Individuals through Internet by sex, Malaysia 2013

Internet Activities Undertaken By Individuals	Percentage (%)		
	Male	Female	Total
Getting information about goods and services	64.3	66.4	65.3
Getting information related to health services	29.3	37.5	33.2
Getting information from government organisations	34.2	34.4	34.3
Interacting with government organization	26.9	27.7	27.3
Sending or receiving email	65.3	65.6	65.4
Telephoning over the internet/ VoIP	25.6	26.5	26.1
Posting information or instant messaging	68.2	70.1	69.1
Internet Banking			
(a) Payment of bills	22.3	19.9	21.2
(b) Payment of goods and services other than item <i>a</i>	10.5	10.3	10.4
(c) financial transfer for purposes other than items <i>a</i> and <i>b</i>	13.5	12.5	13.1

... cont./-

... cont./-

(j) Activities Done by Individuals through Internet by sex, Malaysia 2013

Internet Activities Undertaken By Individuals	Percentage (%)		
	Male	Female	Total
Education or learning activities	21.7	27.4	24.4
Playing or downloading video games or computer games	51.8	43.5	47.9
Downloading movies, images, music, watching TV or video, or listening to radio or music	64.5	64.6	64.6
Downloading software	33.7	29.0	31.5
Reading or downloading online newspaper or magazines, electronic books	51.2	53.0	52.1
Purchasing and ordering goods and services	13.5	17.3	15.3

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by
Department of Statistics Malaysia

(k) Types of Goods and Services Purchased or Ordered by Individuals Through Internet by sex, Malaysia 2013

Internet Activities Undertaken By Individuals	Percentage (%)		
	Male	Female	Total
Food and beverages	35.3	62.2	49.7
Clothes, bag shoes	36.0	63.0	50.4
Accessories (Jewellery: watches, glasses, cosmetics, etc)	20.6	34.3	27.9
Travel products	38.5	32.8	35.4
Accommodation services	33.1	24.9	28.7
Transportation services	27.9	20.6	24.0
Healthcare products and services	15.7	24.8	20.6
Entertainment tickets	21.7	20.7	21.2
Books, magazines or newspapers	14.7	17.4	16.1
Computer hardware and software	10.7	3.9	7.1

... cont./-

... cont./-

(k) Types of Goods and Services Purchased or Ordered by Individuals Through Internet by sex, Malaysia 2013

Internet Activities Undertaken By Individuals	Percentage (%)		
	Male	Female	Total
Electronic equipment	12.8	4.4	8.4
Games equipment	6.6	3.6	5.0
Spare parts and accessories vehicle	14.9	1.8	7.9
Film, video music	9.7	6.3	7.9
Financial services e.g. insurance etc	8.5	6.1	7.2

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by
Department of Statistics Malaysia

(I) Individuals Use of Mobile Phones, Computers and Internet by Occupation, Malaysia 2013

Occupation	Percentage (%)		
	Mobile Phone	Computer	Internet
Managers	99.7	91.9	90.8
Professionals	99.8	96.1	96.5
Technician and associate professionals	99.7	85.2	86.3
Clerical support workers	99.9	94.7	94.6
Services and sales workers	98.2	56.9	60.4
Skilled agricultural, forestry and fishery workers	89.3	15.9	15.5
Craft and related trades workers	98.2	44.3	46.8
Plant and machine-operators and assemblers	98.9	43.7	49.1
Elementary occupations	96.3	31.5	34.2
Total	94.2	56.0	57.0

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(m) Individuals Use of Mobile Phones, Computers and Internet by Industry, Malaysia 2013

Industry	Percentage (%)		
	Mobile Phone	Computer	Internet
Agriculture, forestry and fishing	91.5	16.8	18.1
Mining and quarrying	99.4	73.4	76.2
Manufacturing	98.9	59.9	64.1
Electricity, gas, steam and air conditioning supply	99.4	79.6	79.6
Water supply, sewerage, waste management and remediation activities	98.4	56.6	58.8
Construction	98.6	50.0	51.3
Wholesale and retail trade; repair of motor vehicles and motorcycles	98.8	63.7	66.4
Transportation and storage	99.2	57.8	59.2
Accommodation and food service activities	97.7	49.9	53.6
Information and communication	99.8	96.4	96.7
Financial and insurance/ takaful activities	99.7	97.1	97.5
Real estate activities	100.0	88.4	86.9
Professional, scientific and technical activities	99.9	95.5	95.5

... cont./-

... cont./-

(m) Individuals Use of Mobile Phones, Computers and Internet by Industry, Malaysia 2013

Industry	Percentage (%)		
	Mobile Phone	Computer	Internet
Administrative and support service activities	98.2	42.9	45.4
Public administration and defence; compulsory social security	99.7	86.9	87.1
Education	99.8	93.5	94.4
Human health and social work activities	98.4	81.1	81.9
Arts, entertainment and recreation	100.0	83.7	85.1
Other service activities	99.0	68.2	72.6
Activities of individuals as employers; undifferentiated goods and services producing activities of households for own use ¹	90.7	33.9	38.2
Total	94.2	56.0	57.0

¹: Including activities of extraterritorial organizations and bodies.

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

ICT ACCESS BY HOUSEHOLDS

(a) Items and Services Use by Households by State, Malaysia 2013

State	Percentage (%)				
	Computer	Internet	Fixed line telephone	Mobile phone	Television
Johor	55.2	62.6	34.1	96.4	99.0
Kedah	48.5	43.3	19.1	96.6	98.4
Kelantan	43.9	45.0	11.1	94.7	97.7
Melaka	59.1	64.0	44.6	94.9	97.0
Negeri Sembilan	47.7	47.4	38.0	94.8	98.4
Pahang	54.5	53.6	26.5	97.0	98.3
Pulau Pinang	60.6	60.7	42.3	97.4	98.4
Perak	53.4	64.0	35.5	94.7	99.4
Perlis	62.2	61.9	29.6	97.3	99.3
Selangor	72.1	69.9	36.9	99.0	98.7
Terengganu	57.7	49.2	24.2	96.0	97.3
Sabah	58.3	48.4	16.9	98.2	95.4
Sarawak	55.9	46.2	25.7	95.5	97.5
W.P. Kuala Lumpur	70.0	73.6	44.6	99.2	99.2
W.P. Labuan	74.2	69.0	35.8	98.1	96.8
W.P Putrajaya	96.2	95.3	53.0	100.0	100.0
Total	59.4	58.6	31.1	97.0	98.2

... cont./-

... cont./-

(a) Items and Services Use by Households by State, Malaysia 2013

State	Percentage (%)			
	Pay TV Channel	Radio	Fax machine	Electricity
Johor	44.3	75.8	1.6	100.0
Kedah	37.0	84.5	1.2	100.0
Kelantan	47.5	80.1	0.5	99.9
Melaka	58.4	82.9	2.2	100.0
Negeri Sembilan	68.5	87.0	1.4	100.0
Pahang	64.5	87.1	1.3	100.0
Pulau Pinang	57.7	74.4	2.5	100.0
Perak	48.4	82.4	0.8	100.0
Perlis	46.0	84.0	1.9	100.0
Selangor	67.1	78.1	2.7	100.0
Terengganu	48.3	86.3	1.7	100.0
Sabah	59.9	53.4	2.3	99.7
Sarawak	45.5	79.1	1.4	99.5
W.P. Kuala Lumpur	73.6	88.1	3.7	100.0
W.P. Labuan	84.9	84.4	2.8	100.0
W.P Putrajaya	78.4	100.0	2.1	100.0
Total	56.1	78.1	1.9	99.9

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(b) Equipments Owned by households by State, Malaysia 2013

State	Percentage (%)					
	Mobile phone	Personal computer	Laptop	Tablet	Printer	Scanner
Johor	96.4	18.3	44.1	20.8	15.6	10.7
Kedah	96.6	15.6	37.4	14.7	13.5	9.9
Kelantan	94.7	8.9	39.8	7.7	5.8	3.5
Melaka	94.9	23.8	47.2	19.7	20.9	15.6
Negeri Sembilan	94.8	18.9	40.5	17.9	11.6	8.3
Pahang	97.0	12.9	46.3	20.9	15.0	10.2
Pulau Pinang	97.4	29.7	47.3	20.6	13.8	8.3
Perak	94.7	20.3	38.4	10.2	9.9	5.9
Perlis	97.3	9.6	56.2	21.4	21.4	15.3
Selangor	99.0	34.2	59.1	33.3	27.3	18.8
Terengganu	96.0	10.9	55.1	11.2	12.2	8.1
Sabah	98.2	17.1	51.3	19.0	16.3	9.7
Sarawak	95.5	16.3	49.5	16.7	12.8	6.8
W.P. Kuala Lumpur	99.2	29.8	55.8	39.4	24.5	14.4
W.P. Labuan	98.1	23.4	65.5	29.5	22.0	18.5
W.P Putrajaya	100.0	37.3	83.5	59.7	18.2	8.9
Total	97.0	21.9	49.0	21.8	17.2	11.2

... cont./-

(b) Equipments Owned by households by State, Malaysia 2013

State	Percentage (%)				
	Memory card reader	Video games console	Karaoke equipment	Portable drive	Others
Johor	12.1	4.6	2.9	32.6	0.5
Kedah	18.3	5.2	1.7	33.8	2.8
Kelantan	3.0	1.9	0.6	14.8	0.4
Melaka	19.3	8.4	2.8	41.1	0.5
Negeri Sembilan	9.6	4.8	3.1	33.2	1.0
Pahang	11.0	6.8	4.3	45.2	2.7
Pulau Pinang	12.9	5.5	3.1	29.7	2.5
Perak	15.2	4.1	2.0	24.3	0.5
Perlis	31.0	9.2	0.8	45.2	-
Selangor	21.2	13.1	5.7	49.0	2.5
Terengganu	2.7	3.8	1.2	46.2	-
Sabah	12.0	7.2	8.7	34.6	3.9
Sarawak	8.5	5.7	13.1	33.6	0.8
W.P. Kuala Lumpur	27.2	13.5	5.7	46.6	0.2
W.P. Labuan	26.7	6.6	6.7	43	10.5
W.P Putrajaya	20.3	14.0	8.5	83.5	0.4
Total	14.9	7.5	4.9	37.3	1.7

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(c) Types of Internet Services by State and Malaysia, 2013

State	Percentage (%)				
	Narrowband	Broadband	Broadband		
			Digital subscriber line	Other fixed broadband	Mobile broadband
Johor	4.6	95.4	1.9	45.1	53.0
Kedah	5.4	94.6	0.7	39.6	59.7
Kelantan	2.9	97.1	1.4	39.9	58.7
Melaka	0.6	99.4	0.6	52.0	47.4
Negeri Sembilan	4.1	95.9	0.8	44.9	54.3
Pahang	0.3	99.7	5.4	31.5	63.1
Pulau Pinang	2.7	97.3	2.0	70.6	27.4
Perak	2.7	97.3	1.8	51.5	46.8
Perlis	11.2	88.8	0.7	60.3	39.0
Selangor	1.5	98.5	1.1	51.1	47.8
Terengganu	0.1	99.9	-	31.2	68.8
Sabah	17.0	83.0	5.3	52.7	42.0
Sarawak	14.2	85.8	3.1	46.2	50.8
W.P. Kuala Lumpur	0.2	99.8	-	45.1	54.9
W.P. Labuan	-	100.0	0.4	47.6	52.0
W.P Putrajaya	0.4	99.6	0.8	44.0	55.2
Total	4.4	95.6	1.8	48.2	50.0

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

(d) Reason of Not Having Access to the Internet by State, Malaysia 2013

State	Percentage (%)				
	Cost are too high	Lack of confidence or skill	Not interested	Security concerns	Privacy concerns
Johor	19.9	14.9	18.1	2.2	1.6
Kedah	33.9	26.9	19.5	1.9	1.4
Kelantan	27.3	26.3	18.4	1.3	0.3
Melaka	22.7	16.1	9.4	0.7	0.7
Negeri Sembilan	28.3	19.7	25.5	0.9	0.3
Pahang	24.0	21.0	21.3	0.8	0.7
Pulau Pinang	22.2	17.7	17.7	1.5	1.5
Perak	23.8	18.1	15.7	0.5	0.3
Perlis	6.8	27.2	6.9	0.2	-
Selangor	15.6	11.5	12.1	1.1	0.8
Terengganu	31.8	29.4	23.6	2.9	1.0
Sabah	35.0	23.6	15.8	1.7	0.4
Sarawak	35.4	29.5	27.6	3.6	2.9
W.P. Kuala Lumpur	15.1	12.9	13.3	1.1	0.3
W.P. Labuan	16.7	8.9	9.6	0.6	0.4
W.P Putrajaya	3.4	-	0.8	-	-
Total	24.1	19.0	17.2	1.6	1.0

... cont./-

... cont./-


(d) Reason of Not Having Access to the Internet by State, Malaysia 2013

State	Percentage (%)				
	Concern that children will access inappropriate sites	Have access to the internet facilities at the other place	Time constraint to access the internet	Language barriers	Others
Johor	4.0	5.8	5.4	3.2	1.5
Kedah	4.0	4.5	7.5	4.8	6.2
Kelantan	6.1	7.9	2.9	6.4	6.5
Melaka	3.2	3.0	4.3	5.6	1.9
Negeri Sembilan	2.1	5.8	3.9	4.0	2.0
Pahang	3.5	2.9	2.2	6.6	2.6
Pulau Pinang	2.4	2.8	7.3	4.9	3.5
Perak	1.2	0.9	1.2	2.8	2.0
Perlis	0.2	1.9	-	-	-
Selangor	1.4	2.1	3.1	1.3	1.2
Terengganu	3.2	6.4	5.3	7.8	5.0
Sabah	4.0	3.9	1.8	2.0	1.8
Sarawak	4.4	4.1	7.8	8.2	6.5
W.P. Kuala Lumpur	1.9	1.5	3.2	3.9	1.1
W.P. Labuan	0.7	3.3	2.4	-	1.6
W.P Putrajaya	0.8	0.8	1.7	-	-
Total	2.9	3.6	4.1	3.8	2.7

Source: ICT Use and Access by Individuals and Households Survey Report 2013 by Department of Statistics Malaysia

INSTITUTE FOR DEVELOPMENT STUDIES (SABAH)
INSTITUT KAJIAN PEMBANGUNAN (SABAH)

Lot 2 – 5, Wisma SEDIA, Off Jalan Pintas, 88300 Penampang
Locked Bag 127, 88994 Kota Kinabalu, Sabah, Malaysia

 : (088) 450500 (20 lines), Homepage: <http://www.ids.org.my>
Fax: (088) 450599, E-Mail: info@ids.org.my